# **TEN Air Connect**

## A COMPREHENSIVE AIR TRAVEL SERVICE WORKING DIRECTLY WITH YOUR TRUSTED TRAVEL ADVISOR

#### WHAT IS TEN AIR CONNECT?

TEN Air Connect is a full-service team working directly with your trusted travel advisor to handle all aspects of your air shopping, booking, and ticketing.

To utilize this service, you can discuss further with your travel agent, email <a href="mailto:air.connect@traveledge.com">air.connect@traveledge.com</a> or call Toll Free in North America - (833) 892-2704 | International - +1 (516)-518-8797. Please provide your referring Travel Advisor's name when reaching out.





#### WHY BOOK WITH TEN AIR CONNECT?

Here are a few benefits:

- Expertise in Air Travel: Your air travel will be seamlessly integrated into your itinerary by a knowledgeable air expert.
- Direct Collaboration: We work directly with your travel advisor to provide a smooth travel experience.
- 24/7 Support: You will have access to a 24/7 hotline for any urgent issues related to your flight itinerary up to 72hrs prior to departure and for the duration of your trip, eliminating the need for long wait times with airlines.
- Tailored Service: We work closely with your travel advisor to ensure all your travel needs and expectations are met.

### **IS THERE A COST?**

Yes, the service comes with a fee:

The fee will be invoiced directly to you at the time of payment. Additional fees may apply for modifications. Please see the full fee schedule below for details.

ACTIONS	COST
North/Central America & Caribbean - Return Ticket	\$50
International - Return Ticket	\$100
Name Change Ticket Reissue	\$35
Modification (at client/advisor's request), Cancellation	\$35

