

Travel Edge Network is pleased to announce the launch of the TEN Air Connect program! This program includes a full-service air shopping, booking, ticketing & management team that will service Travel Edge Network Advisors/Affiliates and their clients directly until completion of travel.



### **TOP REASONS TO USE THIS SERVICE**

- All services are booked directly in your ADX Account and can be added to existing itineraries for consistent branding and easy visibility.
- Grow your business with ready to use Air Experts while you focus on higher commission products such as hotel, cruise and tour.
- · No debit memo guarantee.
- 24/7 phone support included with every booking & applicable to all services booked VIA ADX on the same itinerary.
- · Choose whether you want us to interact directly with your clients or through you as an intermediary.
- Share branded client air request forms directly with your clients.

#### **REFERRAL COMISSION**

You can earn a referral commission on air booked through the TEN Air Connect program at a 20%/80% split.

### COST

- · North/Central America & Caribbean Air \$50/return ticket
- International Air \$100/return ticket

## Modification Fees

- · Air Support ADX Name Change Ticket Reissue \$35/ticket
- Air Support ADX Waiver/Soft Dollar \$35/ticket
- Modification (at client/advisor's request), Cancellation \$35/ticket



## TO GET STARTED

Complete an <u>onboarding form</u> and agree to the Terms & Conditions. Only ICs with a direct Travel Edge contract and Affiliate Leads are eligible to complete the onboarding form. Lead ICs & Affiliate Leads must provide approval for advisors on their team to participate.

If you have questions about the program, please reach out to air.connect@traveledge.com



# **SERVICE HOURS & CONTACT DETAILS**

To request an air booking, you can reach out to the TEN Air Connect Team on:

- Email: air.connect@traveledge.com
- Phone: Toll-Free in NA (833) 892-2704 /International (416) 572-9997
- If you are unsure what information to include, fill in the <u>form</u>.

Monday - Friday, 9 am to 8:30 pm EST.

For assistance with urgent issues for existing bookings outside of regular hours, our 24/7 team is ready to help up to 72hours prior to travel and for the duration of the trip:

- · Toll-Free in North America: (888) 481-2064
- International: (647) 288-3059